



TERMS AND CONDITION

JTB APARTMENTS

The management of JTB APARTMENTS will highly appreciate your compliance with these Terms and Conditions, intended to ensure peaceful and safe stay for all hotel guests.

1. Terms and Conditions define the rules of service provision, responsibility and stay in the apartments, and are the integral part of the agreement, which is concluded by signing a registration card and by making a reservation or paying an advance or the entire amount for your stay at the aparthotel. By performing the above, you confirm to have read and accepted the Terms and Conditions.
2. These Terms and Conditions apply to all guests of JTB APARTMENTS.

HOTEL CHECK-IN/CHECK-OUT TIME

1. The apartment in the aparthotel is rented per nights. Check-in time is from 3 pm and check-out time is until 12 am next day.
2. There is possibility to extend the hotel night with additional cost (45 PLN/hour). Although not longer than to 2 pm on the departure day.
3. If you wish to extend your stay beyond the period indicated on the day of arrival you should inform the reception by 10:00 on the departure day.
4. The aparthotel will consider the request to extend your stay. It depends on availability, however, you might be required to change the apartment.
5. Check-in is possible from 3 pm to 11 pm. There is a possibility of late check-in with additional cost (30 PLN), but not later than until 12 pm.

BOOKING AND CHECK-IN

1. The Guests have to check-in at the Reception desk with the official photo ID and upon signing the registration card.
2. You shall not transfer your apartment to other persons, even if the period for which the stay has already been paid has not elapsed yet.
3. Persons who are not registered at the aparthotel can stay in a apartment from 7 am to 10 pm.
4. The aparthotel reserves the right to get credit card details or charge cash deposit in the amount of 300 PLN, in case of possible damage in the apartment. The deposit will be refunded on the day of check-out after the apartment's employee has checked the condition of the apartment. If guests check out earlier than the reception start working, the deposit will be refunded by bank transfer to the indicated bank account.
5. If you cancel your stay during the hotel night, the aparthotel will not refund you for the balance of the given night.
6. The aparthotel reserves the right not to accept the Guests or shorten the stay in an apartment, who during the previous or present visit grossly violated the Terms and Conditions of the hotel, damage to property of the aparthotel or its guests, or personal injury to the guests, aparthotel staff or any other people staying in the aparthotel, behave inappropriately towards the aparthotel staff or who in any other way disturbed tranquility of the Guests' stay.

LIABILITY

1. The Liability of JTB APARTMENTS for any loss or damage of money, securities, valuables or items of scientific or artistic value is limited if these items have not been deposited at the reception desk.
2. The aparthotel is not liable for damage or loss of a car or other vehicle which belongs to the guests.
3. The guests should inform the aparthotel reception of the damage in the apartment immediately after it has been discovered.
4. The aparthotel guests are financially responsible for any damage or destruction apartment and any elements of its equipment or technical facilities by the fault of these guests or persons who visit them. The aparthotel reserves the right to charge credit cards or do not refund the cash deposit for damage.
5. Smoking is strictly prohibited in JTB APARTMENTS. Violation of the smoking ban shall incur the additional fee of 500PLN. Designated smoking places are room balconies and outdoor space.
6. For the lost apartment's key is the additional fee of 500PLN.
7. Gross violation of nighttime quiet hours shall incur the penalty in the amount of 500PLN.
8. The fee for additional cleaning of the apartment associated with non-standard soiling, which is decided by the employee of the facility, is 100 PLN.
9. In case of violation of the provisions hereof, the aparthotel may refuse to provide services to the violator. Such violator is obliged to immediately comply with the demands of the aparthotel, pay the currently due amount and cover possible damage, and to leave the aparthotel.
10. For safety reasons, each time upon leaving the apartment, the Guest should turn off the TV, the lights and the taps, and lock the door.
11. On the departure day Guest has to bring back the apartment's key to the reception desk or leave its in the postbox belonging to the renting apartment. In case of non-compliance of this regulation, the aparthotel reserves the right to charge the additional fee of 500PLN.
12. The aparthotel has the statutory right of lien on the items brought by the Guests to the apartment in case of a delay of payment for their stay or the services rendered.
13. Children under 12 should be under constant supervision of their legal guardians while staying in the aparthotel. Legal guardians are financially liable for any damage caused by children.

OTHER PROVISIONS

1. The nighttime quiet period in the aparthotel lasts from 10 pm to 6 am.
2. For fire safety reasons, it is forbidden to use travel immersion heaters, electric irons and other similar devices not included in the apartment's equipment.
3. Personal belongings left by a guest in a apartment can be sent to the address specified by the guest at the guest's expense. In the event of lack of such instructions, the aparthotel shall store these items for the period of up to 2 weeks.